

Reasonable Modification Request Form

RMTD is committed to providing safe, reliable, courteous, accessible and user -friendly services to its customers. To ensure equality and fairness, RMTD is committed to making reasonable modifications to its policies, practices and procedures to avoid discrimination and ensure programs and services are accessible to individuals with disabilities. Complaints regarding ADA Policy can be made by using this form, contacting us by phone, or by using our online ADA Complaint and Reasonable Modification Request Form.

Preferred Contact Method(select one) Email Phone US Mail

First Name: _____ Last Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Primary Telephone: _____

Email Address: _____

Briefly describe you ADA Complaint or your reasonable modification complaint in order to use the bus service.

Please send this form via US Mail, or Email using the contact information below. You may attach any written materials or other information that you think is relevant to your complaint to this form.

RMTD Operations Manager

US Mail:

Phone: 815-961-9000

Email

520 Mulberry Street

D.Hendricks@rmttd.org

Rockford, IL 61101

Rockford Mass Transit District